


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Alisdhair Campbell, *et al.*  
Serial No.: 09/756,471  
Filed: January 8, 2001  
Title: CUSTOMER COMMUNICATION SERVICE SYSTEM  
Grp./A.U.: 2645  
Examiner: Gauthier, Gerald

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

I hereby certify that this correspondence is being electronically filed with United States Patent and trademark Office on:	
March 29, 2006	(Date)
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(Signature of the person signing the certificate)	

Sir:

**AMENDMENT UNDER 37 C.F.R. § 1.116**

In response to the Examiner's Action mailed March 15, 2006, please amend the above-identified application as follows: